

## Field Technician

### Locations:

- Billings
- Bozeman
- Butte
- Great Falls
- Helena
- Kalispell
- Missoula

**Job Summary:** This position is responsible for managing construction of network sites including physical maintenance of PCS Network.

### Essential Job Duties and Responsibilities:

- Manage construction of network site.
- Track customer issues in assigned market area and working to resolve those issues.
- Coordinate with the quality assurance specialist on issues and outages.
- Analyze test readings, computer printouts, and trouble reports to determine equipment repair needs and required repair methods.
- Assemble, install and maintain communication equipment microwave, GSM and base station equipment.
- Collaborate with other workers in order to locate and correct malfunctions.
- Communicate with management to receive instructions or technical advice, or to report equipment status.
- Determine viability of sites through observation, and discuss site locations and construction requirements with customers.
- Diagnose and correct problems from remote locations, using special switchboards to find the sources of problems.
- Safely drive crew trucks to and from work areas.
- Comply with the company safety policy.
- Maintain computer and manual records pertaining to facilities and equipment.
- Inspect and perform routine maintenance on equipment, including adjusting and lubricating components, and painting worn or exposed areas.
- Clean and maintain tools, test equipment, and motor vehicles.
- Remove loose wires and other debris after work is completed.
- Repair or replace BTS equipment such as defective components, and associated equipment.
- Request support from technical service centers when on-site procedures fail to solve installation or maintenance problems.

- Review manufacturer's instructions, manuals, technical specifications, building permits, and ordinances in order to determine communication equipment requirements and procedures.
- Run wires between components and to outside systems.
- Test circuits and components of malfunctioning wireless communications equipment to isolate sources of malfunctions, using test meters, circuit diagrams, and other hand tools.
- Test connections to ensure that power supplies are adequate and that communications links function.
- Test repaired, newly installed, or updated equipment to ensure that it functions properly and conforms to specifications, using test equipment and observation.

### **Knowledge, Skills, and Abilities:**

- Knowledge of:
  - General office practices and procedures.
  - Knowledge of the wireless network.
  - Computer based programs (Excel, Microsoft office products)
  - Time management and organizational skills.
- Skill to:
  - Assess accounting standards and guidelines.
  - Perform technical procedures.
  - Operate various office equipment such as a computer, 10-key machine, copy machine, fax machine and multi- line telephone.

### **General Company Requirements:**

- Work independently and be a team player within the department and the organization.
- Exhibits exceptional organizational skills and be a problem solver.
- Communicate effectively, both in writing and in speaking, with customers, co-workers, and various business contacts in a courteous and professional manner.
- Work completely and accurately under time constraints and deadlines.
- Work in a fast pace environment and prioritize multiple work assignments.
- Provide excellent customer service.
- Knowledge of the wireless network.
- Occasional travel may be required.

### **Education and Experience:**

- Any combination equivalent to the following education and experience that would provide the required knowledge, skills and abilities would qualify.
- Two year Technical Degree or three year technical experience.

**E-mail your resume to [hr@cellonation.com](mailto:hr@cellonation.com)**

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**Or fax to 406-216-3047**